



# Printer management.com

powered by  **Lasertech.**

# HOW DOES IT WORK?



Our software reports back to our dashboard information about what is being printed on every printer on your network.

The data collected is then used to reduce your costs associated with your printing.



# HOW DOES YOUR ORGANISATION BENEFIT?



## Your General Office Manager benefits

- Stop wasting time shopping around for prices
- Fix prices for 3 years
- Stop ordering incorrect products
- Reduce administration time
- No need to hold stock
- Never run out of toner again
- Asset Management



## Your Finance Manager benefits

- Fix printer supply costs
- Reduce time wasted in paying multiple invoices
- Eliminate unnecessary costs on stock
- Get credit back for empty cartridges
- Monitor usage and purchases
- Asset Management
- Plan capital expenditure



## Your IT Manager benefits

- Asset Management – know how many printers you have
- Reduce printer downtime due to unreported faults
- Eliminate unnecessary maintenance call outs
- Receive email alerts for paper jam, fuser problems and more
- Simple and quick to install
- FREE Trial software for 30 days



# PRINTER MANAGEMENT - GETTING THE MOST OUT OF YOUR PRINTERS

Expand All Collapse All Create a copy of this view Edit this view Delete this view

Dashboard

Name	Manufacturer	IP Address	Serial Number	Month	Black Toner	Cyan	Cyan Toner	Magenta	Magenta	Yellow	Yellow	Mo		
Lasertech UK Ltd														
Primary Site														
AR-C262M	Sharp	10.72.5.50	40105774	470	Unknown	Unknown	Unknown	Unknown	Unknown	Unknown	442133	44		
AR-M165	Sharp	10.72.5.50	40105290	273	25%	Friday, May 08, 2009					128252	12		
AR-P300	Sharp	10.72.5.50	4010502400											
AR-P300	Sharp	10.72.5.50	4010540100											
AR-P450	Sharp	10.72.5.50	5010474000											
Color LaserJet CP3505	HP	10.72.5.101	0804000205	90	85%	Thursday, September 10, 2009	87%	Thursday, October 15, 2009	90%	Thursday, December 31, 2009	90%	Thursday, December 31, 2009	1341	
Color LaserJet CP3505	HP	10.72.5.102	0804000207	356	69%	Saturday, May 16, 2009	75%	Wednesday, June 10, 2009	78%	Sunday, June 28, 2009	78%	Sunday, June 28, 2009	2765	
DocuColor 250 with EFI Fiery Controller;	XEROX	10.72.10.49	3001121234	1096	20%	Wednesday, March 11, 2009	20%	Wednesday, March 18, 2009	20%	Tuesday, March 10, 2009	100%		362287	3
LaserJet 4250	HP	10.72.5.45	0804070400	72	37%	Saturday, November 21, 2009							6779	

PrinterManagement.com software at its basic level counts the number and type of pages printed.

This means that before you buy any printer again you can monitor how much and to what level current printers are being used.

# PRINTER MANAGEMENT - GETTING THE MOST OUT OF YOUR PRINTERS



**DASHBOARD** | **REPORTING** | **DEVICE MANAGEMENT** | **ADMINISTRATION**

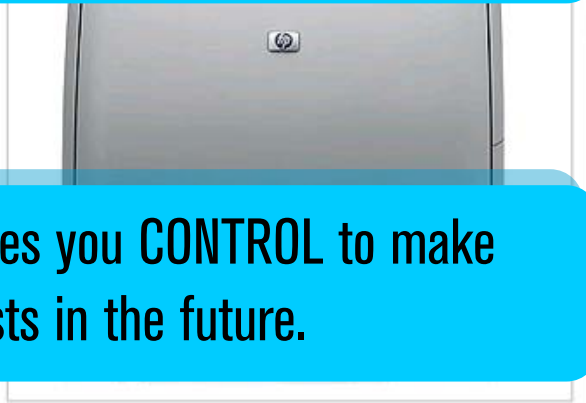
Overview | **Supplies** | Counts | Costs | All costs - Jay 21-8-08

LOGOUT | HELP

## Device Details

Device Name: Color LaserJet 2605dn  
Model: HP Color LaserJet 2605dn  
Manufacturer: HP  
Location: Boise, ID, USA  
Serial Number: C9C1W77Q242  
Asset Number:   
IP Address: 192.168.1.78  
MAC Address: 00:0C:29:00:00:00  
Device Display:   
Purchase Date: Friday, February 20, 2009  
Firmware Version:   
Custom Field #1:   
Custom Field #2:   
First Scan Date: Friday, February 20, 2009  
Last Scan Date: Wednesday, March 04, 2009

We find many customers specify and pay more for features on a printer like Duplex capability.



PrinterManagement.com gives you CONTROL to make decisions now to reduce costs in the future.

Meters	Supplies	Costs	History	Smart Alerts						
Meter	Lifetime	Today	Yesterday	Past 24 Hours	This Week	Last Week	Past 7 Days	This Month	Last Month	Past 30 Days
Total Pages	16253	0	32	2	64	201	142	64	242	306
Total Mono Pages	8178	0	20	2	22	63	40	22	80	102
Total Color Pages	8075	0	12	0	42	138	102	42	162	204
Duplexed Pages	23	0	0	0	0	7	0	0	7	7



35C-KM	Fiery X3eTV	092 000 040 7			261	100%		100%		100%		25%	63194	5265	
color LaserJet 2500	HP	092 000 004 5	CN00010740	0025	4	72%	Monday, March 07, 2011	97%	Friday, November 18, 2011	55%	Wednesday, September 15, 2010	90%	Wednesday, September 07, 2011	139298	47706
color LaserJet 2550 series	HP	092 000 000 4	CN00027070	0000	736	9%	Friday, March 06, 2009						66858	13971	
color LaserJet 2550 series	HP	092 000 000 5	CN00023000	0000	231	71%	Thursday, April 02, 2009						80617	14093	
Color LaserJet 2605dn	HP	092 000 000 7	CN00070000	0000	53	6%	Friday, March 13, 2009	12%	Saturday, May 16, 2009	12%		7%	Saturday, March 21, 2009	7214	946
Color LaserJet 2605dn	HP	092 000 070 4	CN00070000	0000	64	58%	Monday, April 20, 2009	10%	Monday, May 04, 2009	75%	Tuesday, May 19, 2009	67%	Sunday, May 24, 2009	16253	8178
Color LaserJet 2605dn	HP	092 000 000 8	CN00070000	0000	75	22%	Friday, April 03, 2009	63%	Monday, April 13, 2009	77%	Sunday, September 06, 2009	77%	Sunday, September 06, 2009	4770	996
color LaserJet 5550	HP	092 000 040 00	00000000	0000	97	81%	Wednesday, July 07, 2010	83%	Saturday, December 03, 2011	83%	Saturday, December 03, 2011	82%	Tuesday, July 13, 2010	1756	648
color LaserJet 5550	HP	092 000 040 01	00000000	0000	231	11%	Tuesday, March 31, 2009	52%	Saturday, August 08, 2009	15%	Sunday, March 22, 2009	52%	Saturday, August 08, 2009	9063	4951
color LaserJet 5550	HP	092 000 000 4	00000000	0000	277	61%	Saturday, May 09, 2009	99%		15%	Friday, March 06, 2009	94%	Thursday, June 25, 2009	47595	7153
color LaserJet 5550	HP	092 000 040 00	00000000	0000	114	78%	Tuesday, October 04, 2011	82%	Monday, November 21, 2011	82%	Monday, November 21, 2011	82%	Monday, November 21, 2011	3232	1556
Color LaserJet CP1515n	HP	092 000 000 0	CN00000000	0000	24	0%	Tuesday, October 12, 2010	0%	Tuesday, July 07, 2010	0%	Friday, December 03, 2010	0%	Wednesday, March 18, 2010	823	92
LaserJet 1300	HP	092 000 000 0	CN00000000	0000											
LaserJet 1320 series	HP	092 000 000 00	CN00000000	0000											
LaserJet 1320 series	HP	092 000 070 0	CN00000000	0000											
LaserJet 1320 series	HP	092 000 040 00	CN00000000	0000											
LaserJet 1320 series	HP	092 000 000 7	CN00000000	0000											

Our software records all serial numbers on your network. You have records for Insurance purposes and PAT testing requirements. Also helps value assets in your accounts



# INCREASING PRINTER EFFICIENCIES

powered by Lasertech

**DASHBOARD** | **REPORTING** | **DEVICE MANAGEMENT** | **ADMINISTRATION**

Overview

## Device Details

Device Name: WorkCentre 7132 Multi-Function Copier  
 Model: XEROX WorkCentre 7132  
 Manufacturer: XEROX  
 Location: Leghams Office - The  
 Serial Number: 330300000  
 Asset Number:  
 IP Address: 10.72.88.70  
 MAC Address: 08-00-27-38-7F-98  
 Device Display:  
 Purchase Date: Monday, August 18, 2008  
 Firmware Version:  
 Custom Field #1:  
 Custom Field #2:  
 First Scan Date: Monday, August 18, 2008  
 Last Scan Date: Wednesday, March 04, 2009

Our software will detect printers that are not being used properly. With this information you can implement changes in usage that increases the **CORRECT USAGE** of your printer fleet.

This customer sent back the vastly under used, over priced Multi-function machine and replaced it with a Colour Laser Printer & a Standard Copier/Scanner Inkjet machine.

Meter	Lifetime	Today	Yesterday	Past 24 Hours	Smart Alerts
Total Pages	66448	14	104	48	348
Total Mono Pages	27506	4	15	11	77
Total Color Pages	38942	10	89	37	271
Copier	6494	2	5	4	11
Copier Mono	5624	2	5	4	11
Copier Color	870	0	0	0	0
Printer	59954	12	99	44	337
Printer Mono	21882	2	10	7	66
Printer Color	38072	10	89	37	271
Large Paper	151	0	5	0	22

Save Changes: [Save](#)



# MONITORING PAPER USAGE AND PURCHASES

Expand All Collapse All Create a copy of this view Edit this view Delete this view

On a very basic macro level it also allows you to pinpoint how much A4 paper is actually used to print on.

Printer Model	Manufacturer	Month Page Count	Black Level	Black Toner Depletion Date	Cyan Toner Level	Cyan Toner Depletion Date	Magenta Toner Level	Magenta Toner Depletion Date	Yellow Toner Level	Yellow Toner Depletion Date	Life Count	Mo Li Co
		25281									14536485	1267
		7297									162679	16
		12973									2622502	225
		12973									2622502	225
AR-C262M	Sharp	470	? Unknown		? Unknown		? Unknown		? Unknown		442133	44
AR-M165	Sharp			Friday, May								
AR-P300	Sharp											
AR-P300	Sharp											
AR-P450	Sharp											
Color LaserJet CP3505	HP	90	85%	Thursday, September 10, 2009	87%	Thursday, October 15, 2009	90%	Thursday, December 31, 2009	90%	Thursday, December 31, 2009	1341	
Color LaserJet CP3505	HP	356	69%	Saturday, May 16, 2009	75%	Wednesday, June 10, 2009	78%	Sunday, June 28, 2009	78%	Sunday, June 28, 2009	2765	
DocuColor 250 with EFI Fiery Controller;	XEROX	1096	20%	Wednesday, March 11, 2009	20%	Wednesday, March 18, 2009	20%	Tuesday, March 10, 2009	100%		362287	3
LaserJet 4250	HP	72	37%	Saturday, November 21, 2009							6779	

Our software will -  
pinpoint how many sheets of paper are used to actually print on  
highlight how many sheets of paper are wasted or used for non-printing  
highlight how many sheets of paper are required each month for printing




# REDUCING SUPPORT STAFF COSTS

✉ Paper problem - Message (HTML)

File Edit View Insert Format Tools Actions Help

Reply Reply to All Forward

From: [it@printer-audit.com](mailto:it@printer-audit.com) Sent: Fri 27/02/2009 17:23  
To: [Aul Mohamed](#)  
Cc:  
Subject: Paper problem



## Smart Alert for 17690 Pho / Primary Site

Manufacturer	Device Name	Customer - Site	Serial	IP Address
HP	LaserJet 4250	Primary Site-17690 Pho	CNHXP70606	<a href="#">10.72.5.97</a>

New Alert: (Feb 27,2009), Paper Low  
New Alert: (Feb 27,2009), Paper Empty  
New Alert: (Feb 27,2009), Printer Offline

**Acknowledgements**  
[I Acknowledge this Alert.](#)


**More Information**  
[View more information about this alert](#)

IT Support staff are emailed automatically about issues with specific printers. A range of different alerts can be setup for different people, all delivered by email.



Internet Explorer window showing an email titled "Toner Low 7 days - Message (HTML)".

From: [PrinterManagement@lasertech.com](mailto:PrinterManagement@lasertech.com) Sent: Wed 04/03/2009 14:12  
To: [Paul.McIntosh](mailto:Paul.McIntosh@lasertech.com)  
Cc:  
Subject: Internet Toner Low 7 days



## Smart Alert for 17690 Pho / Primary Site

Manufacturer	Device Name	Customer - Site	Serial	Location	IP Address
XEROX	DocuColor 250 with EFI Fiery Controller;	Primary Site- 17690 Pho	3816531534	Marketing Warehouse - Gatehouse	10.72.10.69

New Alert: (Mar 4,2009), Toner Low (Days Remaining), Cyan, Magenta Toner Cartridge  
Outstanding Alert: (Feb 27,2009), Toner Low (Days Remaining), Magenta, Yellow Toner Cartridge

**Acknowledgements**  
[I Acknowledge this Alert.](#)

**More Information**  
[View more information about this alert](#)

Our software will automatically reorder your supplies and arrange delivery direct to the exact printer that requires it – this reduces your staff costs and allows them to spend time on their main job function.



# REDUCING COSTS BY REMOVING THE NEED TO HOLD STOCK



All Printer Cartridges are delivered direct to the printer that needs them BEFORE the old Cartridge runs out.

Manufacturer: XEROX  
Location: Upstairs Office - The G  
Serial Number: [REDACTED]  
Asset Number: [REDACTED]  
IP Address: 10.72.88.75  
MAC Address: 00-00-07-00-0F-08  
Device Display:  
Purchase Date: Monday, August 18, 2008  
Firmware Version: [REDACTED]  
Custom Field #1: [REDACTED]  
Custom Field #2: [REDACTED]  
First Scan Date: Monday, August 18, 2008 2:22 PM (GMT Standard Time)  
Last Scan Date: Wednesday, March 04, 2009 1:10 PM (GMT Standard Time)

Type	Information	Level	Projected Depletion Date	Projected Impressions Remaining	Coverage
Black Toner	Black Toner [K] Cartridge	92%	Sunday, September 06, 2009		
Cyan Toner	Cyan Toner [C] Cartridge	1%	Friday, March 06, 2009		
Magenta Toner	Magenta Toner [M] Cartridge	94%	Sunday, October 11, 2009		
Yellow Toner	Yellow Toner [Y] Cartridge	94%	Monday, June 22, 2009		
Waste Toner	Waste Toner Container	100%			
Paper	TRAY1	390			
Paper	TRAY2	130			
Paper	TRAY3	130			
Transfer Kit	2nd Bias Transfer Roll	100%			
Transfer Kit	Intermediate Drum Transfer	100%			
Fuser	Fuser	100%			
Maintenance Kit	Transfer Belt Cleaner	100%			
Transfer Kit	Tray 1 Feed Roll	100%			
Transfer Kit	Tray 2 Feed Roll	100%			
Transfer Kit	Tray 3 Feed Roll	100%			
Transfer Kit	Tray 5 Feed Roll	OK			
Photo Conductor	Drum	67%			

This means that you don't tie up your money in keeping stock. You will also save on not having to buy emergency supplies.



# REDUCING COSTS DUE TO EXTENDING LIFETIME OF EACH PRINTER

Color LaserJet 2605dn	HP	092 000 179 4	CNCW770042	www.hp.com	64		Monday, April 20, 2009		Monday, May 04, 2009		Wednesday, May 20, 2009		Monday, May 25, 2009	16253	8178
Color LaserJet 2605dn	HP	092 000 389 7	CNCW770042	www.hp.com	60		Wednesday, March 11, 2009		Sunday, May 17, 2009				Saturday, March 21, 2009	7221	946
color LaserJet 5550	HP	092 000 149 9	HP04000008		114		Friday, October 14, 2011		Thursday, December 01, 2011		Thursday, December 01, 2011		Thursday, December 01, 2011	3232	1556
color LaserJet 5550	HP	092 000 129 4	HP04000001	5402	312		Sunday, May 10, 2009				Friday, March 06, 2009		Saturday, June 27, 2009	47630	7156
color LaserJet 5550	HP	092 000 149 10	HP04000005	W008	97		Monday, July 12, 2010		Wednesday, December 14, 2011		Wednesday, December 14, 2011		Sunday, July 18, 2010	1756	648
color LaserJet 5550	HP	092 000 149 11	HP04000005		240		Wednesday, March 25, 2009		Monday, August 10, 2009		Monday, March 23, 2009		Monday, August 10, 2009	9072	4951
Color LaserJet CP1515n	HP	092 000 136 8	CNC70001004	HP Color LaserJet CP1515n	25		Monday, October 18, 2010		Thursday, July 09, 2009		Tuesday, December 29, 2009		Wednesday, March 18, 2009	824	92
LaserJet 1300	HP	092 000 129 8	CNC0100429	5402	35		Saturday, August 01, 2009							44361	44361
LaserJet 1320 series	HP														
LaserJet 1320 series	HP														
LaserJet 1320 series	HP														
LaserJet 1320 series	HP														
LaserJet 1320 series	HP	092 000 149 11	CNCW770042		41		Friday, March 06, 2009							37470	37470
LaserJet 1320 series	HP	092 000 158 3	CNCW770042	W002	552		Thursday, March 05, 2009							83564	83564
LaserJet 1320 series	HP	092 000 136 3	CNCW770042	W002	235		Thursday, March 05, 2009							53657	53657
LaserJet 2200	HP	092 000 152 4	HP04000008	W011	560		Unknown							20965	20965
LaserJet 2200	HP	092 000 113 5	HP04000040	W018	113		Unknown							109570	109570
LaserJet 2200	HP	092 000 149 6	HP04000008	W013	306		Unknown							119579	119579
LaserJet	HP						Unknown								

By monitoring each printer and its usage via [PrinterManagement.com](http://PrinterManagement.com) we can make sure no printer is over used to the point that it needs to be replaced prematurely.



# PLANNING YOUR CAPITAL EXPENDITURE

By having access to all this information we can advise on what new printers are required. We will advise and source printers for you that fit into your current and future needs.

Printer Model	Manufacturer	Current Stock	Current Location	Current Status	Current Location	Current Status	Current Location	Current Status	Current Location	Current Status
LaserJet 4050 Series	HP	000 000 000 0	W000	10%						
LaserJet 4050 Series	HP	000 000 000 7	A000							
LaserJet 4100 Series	HP	000 000 000 5								
LaserJet 4250	HP	000 000 000 7	L000							
LaserJet 5	HP	000 000 000 4	A000							
LaserJet 5	HP	000 000 000 4	L004							
LaserJet 5	HP	000 000 000 3	A000							
LaserJet P2015 Series	HP	000 000 000 7	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 5	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 4	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 5	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 3	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 7	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A							
LaserJet P2015 Series	HP	000 000 000 5	0000, 00, 00A	CNBW705L7	63%					
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A	CNBW705L7	27%					
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A	CNBW705L7	1%					
LaserJet P2015 Series	HP	000 000 000 5	0000, 00, 00A	CNBW705L7	0%					
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A	CNBW705L7	62%					
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A	CNBW705L7	83%					
LaserJet P2015 Series	HP	000 000 000 4	0000, 00, 00A	CNBW705L7	Unknown					
LaserJet P2015 Series	HP	000 000 000 7	0000, 00, 00A	CNBW705L7	19%					
LaserJet P2015 Series	HP	000 000 000 3	0000, 00, 00A	CNBW705L7	78%					
LaserJet P2015 Series	HP	000 000 000 3	0000, 00, 00A	CNBW705L7	60%					
LaserJet P2015 Series	HP	000 000 000 4	0000, 00, 00A	CNBW705L7	20%					
LaserJet P2015 Series	HP	000 000 000 0	0000, 00, 00A	CNBW705L7	17%					
LaserJet P2015 Series	HP	000 000 000 3	0000, 00, 00A	CNBW705L7	94%					
LaserJet P2015 Series	HP	000 000 000 5	0000, 00, 00A	CNBW705L7	77%					
LaserJet P3005	HP	000 000 000 4	0000	CNBW705L7	3%					
magicolor 5550	KONICA MINOLTA	000 000 000 00			79%	86%	98%	97%	OK	
magicolor 5550	KONICA MINOLTA	000 000 000 0			46%	74%	75%	82%	OK	
magicolor 5550	KONICA MINOLTA	000 000 000 5	0004		98%	93%	25%	23%	OK	
magicolor 5550	KONICA MINOLTA	000 000 000 4	0005		91%	98%	0%	30%	OK	
magicolor 5550	KONICA MINOLTA	000 000 000 5	0005		71%	84%	88%	92%	OK	
Stylus Photo PX800FW	Epson	000 000 000 0			57%	55%	73%	73%		





# AVOID CRITICAL PRINTERS FAILING

Every alert - Message (HTML)

File Edit View Insert Format Tools Actions Help

Reply Reply to All Forward

From: [troubleshooting@printer-management.com](mailto:troubleshooting@printer-management.com) Sent: Mon 02/03/2009 20:20  
To: [Auf.Mohamed](mailto:Auf.Mohamed)  
Cc:  
Subject: Every alert

 **Smart Alert for 17690 Pho / Primary Site**  
powered by 

Manufacturer	Device Name	Customer - Site	Serial	IP Address
HP	LaserJet P2015 Series	Primary Site-17690 Pho	0N@W5C312Q	<a href="#">10.72.5.64</a>

New Alert: (Mar 2,2009), Maintenance Required

**Acknowledgements**  
[I Acknowledge this Alert.](#)

**More Information**  
[View more information about this alert](#)

Most organisations have critical printers that, if not operational, would harm their business. For example the printer that produces hundreds of invoices cannot go down without causing damage to the organisation.



## Most organisations don't know what they print and how much it really costs them!

PrinterManagement.com, powered by Lasertech gives organisations control of its costs and reduces them via our fix price supply contracts and by improving operational effectiveness and removing operational wastages surrounding procuring; ordering' receiving; stocking and disposing of Printer Cartridges.